



Affordable Connectivity Program

Mobius Communications and the Hemingford Cooperative Telephone Company are participating service providers in the Affordable Connectivity Program. This is a government program intended to make broadband services more affordable for low-income households. The program provides a monthly discount of up to \$30 on broadband service for eligible households in our company service areas.

In order to qualify for the program through either *Mobius Communications* or the *Hemingford Cooperative Telephone Company*, eligible consumers must be enrolled in <u>one</u> of these qualifying programs:

- Participates in certain assistance programs, such as:
 - o SNAP
 - o Medicaid
 - Federal Public Housing Assistance
 - o SSI
 - o WIC
 - o Lifeline
- Veterans and Survivors Pension Benefit
- Is approved to receive benefits under the free or reduced price school breakfast/lunch program (including through the USDA Community Eligibility Provision)
- Received a Federal Pell Grant during the current award year
- Has an income that is at or below 200% of the Federal Poverty Guidelines.

The Affordable Connectivity Program benefits are non-transferable and are limited to one monthly service discount per household.

The ACP is a Federal Government benefit program operated by the Federal Communications Commission and, if the Program ends, or when a household is no longer eligible, subscribers will be subject to the provider's regular rates, terms, and conditions.

Eligible households can enroll through a participating service provider such as *Mobius*Communications or the Hemingford Cooperative Telephone Company or directly with the Universal Service Administrative Company (USAC) using an online or mail in application. You can learn more about the benefit, including eligibility and enrollment information, by visiting https://acpbenefit.org/do-i-qualify/.

Please, contact our office for additional details.

Mobius Communications
Hemingford Cooperative Telephone Company
PO Box 246
Hemingford, NE 69348
308-487-5500 or toll free (877) 266-2487





Lifeline

Nebraska Telephone Assistance Program and Federal Lifeline Program

The Nebraska Telephone Assistance Program (NTAP) is available for qualifying customers to reduce the cost of local phone service by up to \$8.75 per month (\$5.25 Federal Lifeline and \$3.50 from NTAP).

ELIGIBILITY: To qualify for NTAP, a consumer must participate in **ONE** of the following programs:

- Supplemental nutrition assistance program (SNAP)
- Medicaid (Children's Health Insurance Programs)
- Supplemental security income (SSI)
- Federal Public housing assistance (FPHA)
- Veterans Pension or Survivors Pension
- Income at or below 135% of poverty level

APPLICATION FOR SERVICE: A customer may apply for Lifeline through a consumer portal at https://www.checklifeline.org/lifeline, mailing in a paper application to the USAC Lifeline Support Center, or by working with your service provider.

After qualifying for Federal Lifeline Support a customer may receive the state NTAP credit for <u>local phone service</u> by mailing a signed a Citizenship Attestation Form to:

NTAP PO Box 94927 Lincoln, NE 68509-4927

If a Nebraska customer qualifies for Lifeline with voice service, <u>and</u> also subscribes to a Broadband service with a minimum speed of 25/3 Mbps they may qualify for a (\$9.25 Federal Lifeline and \$3.50 from NTAP) credit per month.

An eligible Lifeline customer in Nebraska may qualify for a \$9.25 Federal Lifeline credit per month if subscribing to a "Broadband Only" service with a minimum speed of 25/3 Mbps.

Lifeline is a government assistance program, the service is non-transferable, only eligible consumers may enroll in the program, and the program is limited to one discount per household for one wireline, wireless or broadband service. Customers who willfully make false statements in order to obtain the benefit can be punished by fine or imprisonment or can be barred from the program.

If you have any questions regarding telecommunications services, please contact our office.

523 Niobrara Avenue; Hemingford, NE 69348 (308) 487-5500 or (308) 487-3311